

GITECH Centre Ltd decide on dedicated Zimbra CS server for government organisation

Background

GITECH Centre Ltd is an independent Information Technology Consulting and Complete Computer System Solutions Provider with a focus on networking and security solutions.

The company has been approached by a non-UK government agency who looks after student affairs for over 500 students. A small team of administrators are working closely with the students who are enrolled in courses at universities all over the UK.

GITECH Centre website:
www.gitechcentre.com



Why hosted Zimbra CS?

The government agency were looking for an email solution for the admin staff and the students to be able to easily communicate with them. Since the agency did not have the technical knowledge and infrastructure to accommodate these requirements they contacted GITECH Centre Ltd to research possible options. The brief was to find a highly cost-effective, feature rich, reliable and scalable solution and Zimbra CS fulfilled all the requirements.

Why SMS?

Commented Hamza Ewas, Director at GITECH Centre: "In the research process for possible UK hosting providers for Zimbra CS I found several possible providers. After speaking to the sales and support team at SMS I felt confident to suggest them to my client."

Ewas added: "Whenever I called or emailed SMS they have always been very helpful. The sales team were very patient in providing quotes for different options and user numbers until a final agreement was reached. The support guys would also answer promptly to technical issues that emerged during the planning process and presented feasible answers to solve them quickly."

How is working with SMS and how did the installation go?

Ewas commented further: "We decided with my client to go for a dedicated server immediately to have the possibility to add large numbers of further users quickly. This normally takes between one and three weeks according to SMS. Since my client was however under great time pressure to get the services up and running SMS put priority on this server set-up and made it available to the end-users in less than 5 working days. It was impressive and very helpful for all parties involved."

Summary

By outsourcing the government agency's email solution the admin staff and students can now benefit from an advanced email solution without the heavy investments of an in-house solution.

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