

# Education services company chooses dedicated SMS NexGen Server

## Background

Edexcel, a Pearson company, is the UK's largest awarding body offering academic and vocational qualifications and testing to schools, colleges, employers and other places of learning in the UK and internationally. In 2007 we delivered 9.6 million exam scripts in over 85 countries, with 4.5 million marked onscreen using the groundbreaking ePen technology. Our general qualifications taken internationally include GCSEs, AS and A Levels, IGCSEs and O Levels. Our vocational qualifications include NVQ and BTEC from entry level to Higher National Diplomas. Our entire vocational portfolio had over one million registrations across 45 countries last year. [www.edexcel.org.uk](http://www.edexcel.org.uk)

## Email service with SMS

Edexcel currently have over 200 email addresses hosted with SMS on a dedicated SMS NexGen Server—SMS's advanced POP3 service. These email addresses are used to put teachers in schools and colleges directly in touch with subject specialists who can answer any questions they have about delivery of our qualifications.

## Why SMS?

Commented Ben Mathews, Information Manager:  
 "SMS were one of the few email hosting companies we looked at for whom we could find no negative comments after extensive research into various providers. They provide a reassuring service level agreement at a very reasonable price."

## How did the installation go?

Ben commented further:  
 "When we moved our email hosting to SMS we had 200 email addresses already being used by our customers that needed to be seamlessly migrated. I'm pleased to say that the whole process went incredibly smoothly and we barely noticed the switch."

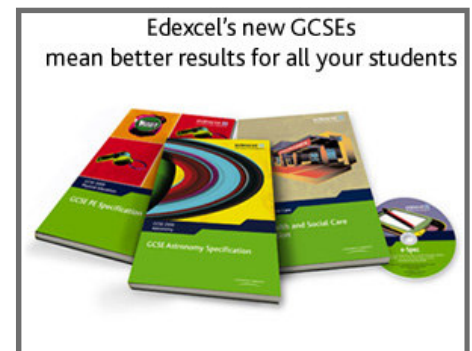
On the one occasion we have had an issue with the service, response from technical support was swift and personable and most importantly the issue was resolved within an hour with no emails going astray."

## Summary

By outsourcing their email and using a dedicated server companies can keep the flexibility of having their own server without the hassle of the maintenance—back ups, software updates, and server management.

Edexcel Website:

[www.edexcel.co.uk/](http://www.edexcel.co.uk/)



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