



Email Hosting News from SMS

Spring 2007

Outsource your Email to the Experts!

The SMS packages:



The future of POP3 email now!



Microsoft Exchange

Great for Mobiles!



Premium email with lots of collaboration features!

Email is too important not to outsource!

As email gets more difficult and expensive to administer companies are increasingly choosing the outsourcing option – we take care of everything, with our servers in a secure quality environment. And we give you great tools to administer your email accounts. Our billing system lets you change account details, order new services, and it issues email invoices and administers payments – all online at your convenience. And now:

SMS launches Mail Box Control Panel!

Simply Mail Solutions has developed in-house its own email Control Panel that allows users to administer their mailboxes whenever they want. It works with all three email packages – SMS NexGen (POP3), MS Exchange and Zimbra Cooperation Suite. Users can add aliases, set up new mailboxes etc.

Mix and match Domains and Services with SMS

Lots of email boxes with different domains on different servers running differing packages?? Consolidate it all with SMS! Unique to SMS is our ability to let you have mailboxes with the same domain but different packages! So you can have a mixture of SMS NexGen (POP3) for the office based staff and MS Exchange for staff on the move or working from home. Call now to discuss moving to SMS – 01925 818448. And of course you can expect to save money with hosting your email! See the Case Study overleaf.

SMS increases support for Mobiles

SMS has extended its range of mobile phones supported to include Blackberry, Palm, Nokia and many more. See overleaf for more details.

There's More!

SMS has Advanced Anti- Spam, Web Hosting, and of course you can order new domains or use existing ones!

SMS CAN DO IT!

6 Exchange boxes for small office, home and mobile access
WE CAN DO IT!

70 POP3 and 40 Exchange boxes all with the **same** domain!
WE CAN DO IT!

22 Zimbra (6 for office, rest for homeworkers, pc and Mac) for cooperative working. No client software.
WE CAN DO IT!

1500 POP3 boxes, 12 Domains, for local government.
WE CAN DO IT!

6400 Exchange boxes for multinational, 18 sites, 36 domains
WE CAN DO IT!
(BUT BETTER GIVE US A CALL FIRST!)

Simply Mail Solutions – SME Case Study

Large Motor Dealer and Distributor Outsource their Email to SMS

Background

T C Harrison has now grown into one of the country's largest privately owned motor groups, with around 750 employees in 16 locations, and an annual turnover in excess of £200 million serving over 200,000 customers. The business includes Ford car main dealerships, commercial vehicle operations, JCB dealerships and car leasing operations. By mid 2006 a number of different email systems were in operation at different locations with multiple domains and servers and it was decided to look into outsourcing their email both to improve quality of service and to reduce costs.



Email systems

The original email systems include a system from Kerridge Computers which was part of a wider IT solution and Sendmail servers. Recently the need for enhanced email systems had been recognized and an MS Exchange server was also installed. Each server supported a single domain. It was recognized that a reorganization would be needed of the current systems before new businesses and divisions could be added to the system. Commented Neil Bailey IT Manager "Hosted email services have really developed recently but we wanted a flexible service that would allow us to outsource smoothly and would allow us to choose whether to use POP3 or MS Exchange for a users email. MS Exchange is significantly more expensive than POP3 and many of our users are not, at the moment, needing to use things such as mobile phone email or collaboration features"

The SMS Solution – flexibility to meet outsourcing needs

T C Harrison needed a very flexible solution that allowed the type of email service to be decided by the company independent of the company division and domain in use. SMS is unique in allowing mailboxes with the same domain to be either POP3 or MS Exchange based. SMS included this facility in its original email infrastructure. Commented Neil Bailey "The other mail hosting companies that we looked at could only offer MS Exchange mailboxes and not a mixture of POP3 and MS Exchange for the same domain".

Implementation

An initial batch of staff using tcharrison.co.uk was switched to SMS NexGen with resulting cost savings and reliability improvements. Most of these are now to be upgraded to MS Exchange accounts with the domain tchjcb.co.uk and are to be used by the JCB sales staff. The next stage is to take the large number of staff on the tch.co.uk domain and switch them to mixture of SMS NexGen and MS Exchange accounts. Also in consideration is to switch the staff using the tchleasing.co.uk domain from an in-house server to the MS Exchange service of SMS. All told in excess of 200 mailboxes are being outsourced. With this done the company can develop its email services smoothly and flexibly, adding and deleting new mailboxes, even new domains as the needs vary and staff leave or change functions. In addition it has been necessary to forward email from previous to new email boxes as the migration has been carried out. Aliases have also been used to further increase the flexibility of the system. Systems at T C Harrison are being implemented to standardize email addresses and to make it easier and faster to deal with things such as staff leaving and being replaced.

Objectives Met?

Commented Neil Bailey "SMS has been easy to deal with and has been very flexible in meeting our needs. We certainly have a more reliable system that is costing us less and a sound basis to increase our use of email further without difficulty"

Summary

SMS can help rationalize email systems that have developed over the years, improve reliability and reduce costs because of the flexibility that SMS have built into their email architecture.

Website: www.tch.co.uk/default.asp

OS and Mobiles supported by

SMS (see website for details)

Windows Mobile 5

Symbian UIQ v2

Sony Ericsson - P900 & P910
Motorola - A925 & A1000

Symbian UIQ v3

Sony Ericsson - M600 & P990

Symbian S60

Nokia E-Series

Symbian S60

Nokia N-Series

Symbian S80

Nokia 9300, 9300i and 9500

Java MIDP 2.0

Motorola RAZR, A630, v180, V220, V300, V400, V505, V525, V551, V600

Palm OS

Treo 600, 650, 680, 700p, LifeDrive, Tungsten C, Tungsten T2, Tungsten T3, Tungsten T5, Zire 72, Sony N Series, Sony UX40/50, Sony TH55, Sony TG50, Zodiac 1 & 2

Blackberry

Simply Mail Solutions

Padgate Business Park
Green Lane
Warrington WA1 4JN

T 0870 850 3587 or
01925 818448

F 01925 851212

E sales@simplymailsolutions.com

W simplymailsolutions.com

An IFE Ltd Company. Registered in England Number 05390640